



Behavioral Health Aide Competencies

WORKING WITH OTHERS

- Communicate effectively
- Build positive relationships

SCREENING & ASSESSMENT

- Gather information
- Use screening tools
- Assess and identify strengths and needs

PLANNING SERVICES

- Identify goals/services
- Support client/ family decision making
- Assist client's development of personal plan

PROVIDING SERVICES

- Coordinate care
- Assist with medication management
- Manage crises
- Individual counseling
- Family counseling
- Group counseling

LINKING TO COMMUNITY RESOURCES

- Identify resources
- Support client/family resource decisions
- Connect individuals and families to resources

COMMUNITY EDUCATION & ADVOCACY

- Provide education
- Participate in prevention activities
- Provide advocacy

CULTURAL COMPETENCY & INDIVIDUALIZING CARE

- Deliver culturally relevant services
- Obtain consultation on cultural issues

DOCUMENTING

- Complete required documentation
- Respond to client requests to view records

PROFESSIONAL & ETHICAL PRACTICE

- Fulfill responsibilities and commitments
- Practice ethically
- Obtain client consent
- Maintain confidentiality and privacy
- Manage stress and maintain personal health

PROFESSIONAL DEVELOPMENT

- Seek opportunities to improve knowledge, skills, and abilities
- Use supervision effectively

Certified BHAs of all levels, have developed knowledge, skills, and abilities in each of these categories. These competencies inform their day-to-day practice and result in a high quality of care for all of the services they provide in their communities.

